



Ida Relief Resources

Emergency Contacts:

- 911 is fully restored
- 311 for special medical needs in Orleans Parish
- 211 provides information, referrals, training, and crisis intervention to people, organizations, and communities so they can help themselves and others.

FEMA:

- <https://www.fema.gov/assistance/individual> or call 1-800-621-3362
 - If you have insurance, be sure to call them now for a claim even if you evacuated. Many policies will reimburse you for food spoilage caused by loss of power.

Health Assistance:

- Oxygen exchange sites for those who are oxygen dependant are open at 8am-6pm at:
 - 2920 Magazine St.
 - 5403 Read Blvd.
 - 2500 General de Gaulle Dr.

Pharmacies:

- Vinnies Pharmacy 5004-A W. Esplanade Ave.

Shelters:

- Call 1-800-RED CROSS (800-733-2767)
- Find shelters:
<https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>

DSNAP:

- Louisiana is not authorized to operate DSNAP at this time, but there is a pre-registration form that can be filled out at <http://www.dcfslouisiana.gov/page/dsnap-registration>

Food:

- Mercy Chef at Metairie Campus starts TODAY - Everyday at 11a-1:30p & 5-6:30p
- FREE food at 1p 1111 Newton 1-5pm (updated 8/31)
- FREE food at 1p 1800 St. Roch Ave

- FREE food at 1:30p 2514 Washington Ave
- FREE food at 1:30p 5234 N. Claiborne Blvd
- FREE food at 1:30p 7300 Crowder Blvd
- FREE food at 3p 1120 S Broad St
- FREE food at 4p 8606 Mark St
- Mercy Chef at Church of the King on 1405 W. Esplanade - 3 times a day
- Free Food at Mardi Gras Zone in the Bywater - Address: 2706 Royal St, New Orleans, LA 70117 (updated 8/30)
- FREE burritos- MR. Tequila- 1518 Freret St
- New York Pizza is open until they run out of dough - Address: 4418 Magazine St, New Orleans, LA 70115 (updated 8/30)
- MO's Pizza- 1112 Ave H, Westwego- open till 4pm, first come first serve, cash only, takeout only
- MO's Fries, 700 Terry pkwy, Terrytown
- Johnny's Jamaican Grill, 1681 Religious St Nola
- Nolavore, 2139 Baronne St Nola
- Big Easy Diner- 6am-10pm, 1777 Gause Blvd, Slidell
- J's Criole Wings, 11am-7pm, 1700 S Claiborne Ave
- Papa John's, 10am-8pm, Robert Blvd Slidell

Grocery Stores that are Open:

****All first come/first serve, limited supplies and capacity****

- ROBERT FRESH MARKET (updated 8/31)
 - 135 Robert E Lee Blvd 8-5pm
 - 5016 W. Esplanade- hours unknown
 - 2222 St. Claude Ave- hours unknown
 - 8115 S. Claiborne Ave 8-5pm
- Lakeview Grocery 801 Harrison Ave (updated 8/31) 8-5pm
- Sam's on Airline (updated 8/31)
- ROUSES Supermarket (8/31)
 - ****Nola/Metairie****
 - 701 Baronne St - 8-5pm
 - 6600 Franklin Ave- Hours unknown
 - N Carrollton Ave- Hours unknown
 - On Jefferson (updated 8/30)
 - 717 Clearview Pkwy
 - ****Westbank****
 - 6205 LaPalco Blvd- 7-4pm
 - 2851 Belle Chasse Hwy.
 - 91 Westbank Expy
 - 4001 General De Gaulle Dr- 9-5pm
 - ****Northshore****
 - Covington-1200 Business, US Hwy 190
 - Covington- 50 Park Place Dr
 - Covington- 13330 LA-1085
 - Acquistapace's Covington Supermarket, 6am - 7pm, accepting credit and debit cards.

- Mandeville- 3461 E Causeway Approach
 - Mandeville- 4350 LA-22
 - Slidell- 1644 Gause Blvd
 - Slidell- 110 US Hwy 190 W
 - Ponchatoula- 145 W Pine St
 - Hammond- 2704 W Thomas St
- ****Baton Rouge area****
 - 10130 Crossing Way(Denham Springs)
 - Zachary- 2300 Church St
 - Prairieville- 40017 LA-42
 - BR- 14630 Village Market St
 - BR- 3446 Drusilla Ln
 - BR- 7580 Bluebonnet Blvd
 - BR- 600 Arlington Creek Centre Blvd
 - Gonzalez- 209 S Airline Hwy
- WHOLE FOODS (updated 8/31)
 - 5600 Magazine St - open till 6pm ****Debit or credit purchases only, no cash back, limited supplies/staffing****
- IDEAL MARKET ****supplies limited, first come/first serve**** (updated 8/31)
 - 250 S Broad St
 - 2436 Ursuline Ave
 - 3805 Hessmer Ave
 - 653 Terry Pkwy
 - 4421 Airline Dr
- WINN DIXIE (updated 8/31)
 - 5400 Tchoupitoulas St
 - 211 Veterans Blvd
 - 2112 Belle Chasse Hwy
- CANSECO'S MARKET (updated 8/31)
 - 1519 Metairie Rd - Have water and ice!
- COSTO (updated 8/31)
 - 3900 Dublin St, 10-5pm, gas station open!
- HAPPY DISCOUNT (update 8/31)
 - 5301 Franklin Ave
- LAS PALMAS GROCERY(updated 8/31)
 - 5100 Westbank Expy, hours unknown

Report Structural Damage:

- damage.la.gov
- [I Need Help Form](#)

How to Operate Generators Safely:

- Place generators at least 20 feet away from your home and away from open doors, windows, and vents.
- Before refueling, turn the generators off and allow it to cool for 15 to 20 minutes.
- Do not use generators in wet conditions.
- Have a fire extinguisher and carbon monoxide monitor in your home.

- Never try to power the house by plugging a generator into a wall outlet.

(En Español) Opere generadores de manera segura

- Coloque los generadores al menos a 6 metros de su casa y lejos de puertas, ventanas y rejillas de ventilación abiertas.
- Apague los generadores y déjelos enfriar de 15 a 20 minutos antes de ponerles combustible.
- No use los generadores en condiciones de humedad.
- Tenga un extintor y un monitor de monóxido de carbono en su casa.
- Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente.